

# RETHINK YOUR FINAL MILE

## What Does Digital Transformation Mean for Field Service Inventory?

Field service is one of the most critical functions in your business, and yet many companies are using outdated and manual ways to manage inventory in the field. This leads to increased costs, lost inventory, and a decrease in customer satisfaction.

Digital Transformation is a way to rethink how you do business in all areas, especially in field service. And at the rate field service is growing, you can't afford not to embrace it.

**GLOBAL FIELD SERVICE IS EXPECTED TO REACH**

**\$10.81** with North America leading the growth  
**BILLION by 2026**

### TOP CHALLENGES driving field service change

1. Customers want instant gratification
2. Tighter Service Level Agreements (SLAs)
3. Pressure for a First Time Fix (FTF)
4. Reduce inventory shrinkage
5. Eliminate premium deliveries
6. Lower emissions requirements

### INDUSTRIES Leading the Way



IT & Telecoms



Medical & Healthcare



Energy & Utilities

You can overcome these challenges and drive SUCCESS by adding:

**INTELLIGENCE | VISIBILITY | SECURITY**

**58%**

of field service professionals say top pressure is competition in service

**45%**

of field technicians say their current tools are not fast enough

**50%**

of FTF failures are due to needed or missing parts

**38%**

of technicians say they can't access all the information needed

**TAKE CONTROL** of your field service inventory and embrace **Digital Transformation.**

CONTACT US TODAY TO LEARN MORE.  
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