

# Eliminate unnecessary inventory costs and improve your supply chain efficiency

Supplier Direct provides a direct link between your suppliers and the ByBox network. By ordering the parts you need, when you need them, ByBox will deliver them so that they're ready to be picked up by 8am the next day.

## Boost

- ◆ Boost working capital through optimised stock holdings, especially on more expensive parts
- ◆ Boost supply chain efficiency by only moving parts when they're needed
- ◆ Boost the speed at which parts can be sent to the field
- ◆ Boost returns back to suppliers via the same approach

## Reduce

- ◆ Reduce unnecessary inventory holdings
- ◆ Reduce new stock orders
- ◆ Reduce warehousing space & costs
- ◆ Reduce the risk of damaged or obsolete stock



# How Supplier Direct works

1. The parts needed by your engineers are ordered from the supplier.
2. ByBox collects the relevant packages from your supplier everyday and they're moved through our overnight network for delivery 'just in time'.
3. The parts are delivered to our secure locations in the field, ensuring that they are ready to be picked up by 8am the next morning.

Parts can be returned directly to your suppliers via the same process in reverse (also known as Returns Direct).

4. The parts for return are scanned as they are dropped off at a ByBox locker.
5. ByBox collects the relevant packages from the locker and they're moved through our overnight network for return.
6. Once processed, ByBox will return the parts to the supplier.

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***“By using Supplier Direct we have been able to speed up the time it takes to get items from the supplier to our engineers.”***

Apogee (an HP Company)

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***“Supplier Direct model allows us to order from our suppliers as and when we need parts which keeps our inventory to a minimum especially on more expensive parts as we can buy on demand rather than holding unnecessary stock in our warehouse.”***

Miller's Vanguard

## Key benefits



### Visibility

Supplier Direct ensures that part visibility is maintained from the point that the part is collected from your supplier all the way through to the engineer pick up. Similarly, returns can be tracked all the way back from the field to the supplier



### Intelligence

By drawing on supplier stocks you can optimise your spare part holdings whilst retaining the ability to send them to engineers quickly and efficiently. Not only does this reduce spare parts handling but it also reduces the risk of damage and obsolescence



### Security

Parts sent from, or returned to, suppliers are tracked all the way to, and from, the engineer ensuring that you have full visibility of the part(s) and their journey through the ByBox network

**Ready to transform your field service?**

**Talk to us today to explore how you can gain intelligence, visibility and security to your field service edge**

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